



Compliance & Monitoring

Voicemail Transcript

Surface Transportation Board's Oversight and Monitoring of the
Canadian National Railway Company Acquisition of the Elgin Joliet and
Eastern Railway Company
STB Finance Docket No. 35087

File: 100623_Kein	Date: 06/23/2010 10:20 am	Transcribed By: WT
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Transcript:

I'm calling about blockage, the train blocking the roadway and about inoperable crossing gates that are down when there's no train going on. It's between 9:00 and 10:30 and the gates are down and there's no train present. I'd like to know, find out the proper place to report this comment or this violation or if I need to speak with someone else. Please call me or send me a letter. I'd like to report these so that you are aware of them, that they're in violation of your mandate. I want to make sure what the proper avenue is to contact you and report this. Everywhere I go or call, people are unable to give me the appropriate information and I feel it would be nice to have it so that I can update you on their violations, because who best can see and report the problems other than the people that live here and see this everyday. Thank you.